

Important Support Information

Merchant ID # _____ Business Name: _____

Shift4 PAYMENTS SUPPORT:

If you have any faulty issues with the following Hardware products, please call 888-276-2108 and press (Ext 2) or email (advancedsupport@shift4.com) * Available 24/7

- SKYTAB Wireless Terminals (PAX A930)
- S80 Standalone Terminals
- Technical Issues on not being able to process credit cards
- Cash Registers

If you have any issues with the following, please call 888-276-2108 and press (Ext 3) or email (customerservice@shift4.com) * Available 24/7

- Monthly Statements
- Transaction Auditing
- Research
- Batch Funding
- Reconciliation
- Shift 4 Billing Questions

For assistance with Shift 4 Gift Cards, please call 888-276-2108 and press (Ext 4) or email (giftcards@shift4.com)